

July 5, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

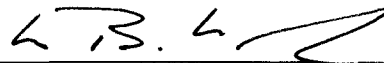
**Re: Notice of *Ex Parte* Communication
WC Docket Nos. 04-36; 05-196; and 99-200**

Dear Ms. Dortch:

Pursuant to Section 1.1206 of the Federal Communications Commission's ("Commission") Rules, this letter provides notice in the above-captioned proceedings of an *ex parte* communication with the Commission and Staff. On July 5, 2005, copies of the attached correspondence were sent to Chairman Kevin J. Martin, Commissioner Kathleen Q. Abernathy, Commissioner Michael J. Copps, Commissioner Jonathan S. Adelstein, and the following members of Staff: Michelle Carey, Russell Hanser, Jessica Rosenworcel, Barry Ohlson, Scott Bergmann, Thomas Navin, Julie Veach, and Christi Shewman.

Pursuant to the Commission's Rules, this filing is being electronically submitted in the above-referenced proceedings.

Sincerely,



William B. Wilhelm, Jr.
Tamar E. Finn
Edward S. Quill, Jr.

Counsel for Vonage Holdings Corp.



Jeffrey Citron
Chief Executive Officer

July 1, 2005

VIA OVERNIGHT DELIVERY

Mr. Ivan G. Seidenberg
Chairman and CEO
Verizon Communications, Inc.
1095 Avenue of the Americas
New York, NY 10036

Re: E9-1-1 Implementation

Dear Mr. Seidenberg:

As the Chairman and CEO of Vonage Holdings Corp. ("Vonage"), I write to confirm the progress that our two companies' E9-1-1 implementation teams have made in developing a timeline necessary to meet the mandates of the Federal Communications Commission's *E911 VoIP Order*. While I am encouraged by the progress to date, I write to seek your personal intervention and cooperation to ensure that implementation activities continue smoothly.

As you may know, there is currently no turnkey solution available for nomadic VoIP providers like Vonage. Nevertheless, we are aggressively working to assemble all of the necessary pieces to develop and implement a solution that meets the FCC's deadline. To implement the nomadic solution, Vonage must secure three critical elements: (1) connectivity access to the selective routers; (2) steering functions to direct a VoIP customer's calls to the correct Public Safety Answering Point ("PSAP"), including connectivity between those steering functions and the ALI database; and (3) pseudo-ANI ("p-ANI") necessary to access the selective router database and ALI database. In order to meet the FCC's mandate, Vonage must obtain firm commitments with regard to each of these three elements as well as reasonable access to other existing E9-1-1 elements. If one element fails, all bets are off and Vonage's customers will be without E9-1-1.

To date, our negotiations with Verizon have focused on items one and three.¹ With respect to item one, our negotiations with Verizon have focused on the ordering and provisioning process necessary to connect Vonage to the more than 100 selective routers across Verizon's 28-state territory. As part of these negotiations, we have tried to obtain a better understanding of Verizon's ordering and provisioning process, to

¹ Although Vonage is pursuing other options for the creation, operation and maintenance of the steering function, once Vonage selects its vendor for this second piece, it will also require Verizon's cooperation to connect Vonage's steering database to the ALI database.



Mr. Ivan G. Seidenberg
July 1, 2005
Page 2

establish an accelerated process for placing trunk orders, to implement a firm timetable for delivery and turn-up of the trunks, and to determine how Verizon proposes to price and bill Vonage for these trunks. Supporting this plan, we have also requested tests on a trial basis in at least one market in Verizon's territory. With respect to item three, we have asked whether Verizon would be willing to assign p-ANI to Vonage or whether Verizon will expect Vonage to obtain p-ANI from a third party, such as the North American Numbering Plan Administrator ("NANPA"). We are also requesting information on additional E9-1-1 elements that reside within your network and that require further resolution, negotiation or provisioning in order to turn up E9-1-1 service to Vonage's customers prior to the FCC's deadline.

In support of these efforts, I would like to ask for your cooperation and participation in three specific ways:

First, I ask you to designate a senior leader of your company to participate directly in the process and negotiations on implementing this vital service. The FCC is clear in its commitment to full E9-1-1 capabilities. As we are working on tight timeframes, building a number of new solutions, we look to increase the frequency of our collaboration. We recognize the need for a full partnership between our staff and Verizon's. Vonage's Vice President of Carrier Operations, Ed Mulligan ed.mulligan@vonage.com 732-231-6237 is our liaison to Verizon.

Second, I request that we receive pricing quotes or tariff references for all known wireless and other necessary E9-1-1 elements in a timely fashion. We understand that VoIP brings unique aspects to the 9-1-1 system and that we are asking for elements in a tight timeframe. It is critical we expedite the negotiations of such elements so we can manage and understand pricing at the outset of our discussions – without pricing or tariff citations we cannot place orders. Our proposed solution incorporates elements that Verizon makes available to others in its normal 9-1-1 provisioning. We expect that the charges for these established 9-1-1 elements offered to Vonage will be non-discriminatory vis-à-vis the same services Verizon provides to other third parties (including other LECs) and its affiliates.

Third, I would like the opportunity to follow up this letter with a phone call. I think we can agree that VoIP 9-1-1 is critical to our nation's safety and security, requiring swift and responsible leadership by all parties involved in its implementation. The purpose of my call would be to review the solutions we have developed and the opportunity to work together on one of our industry's most important services. As 9-1-1 is a national priority, it's important we have an open dialogue to address concerns and stumbling blocks as they occur in this process. This is true today under the FCC Order, but equally important for 9-1-1's future.

One of my colleagues will call your office next week to schedule a time for us to talk further. I would be very interested to hear your thoughts on the matter and your ideas about how we can work together to meet our nation's 9-1-1 goals.



Mr. Ivan G. Seidenberg
July 1, 2005
Page 3

I thank you and your team for working with Vonage to meet the FCC's E9-1-1 VoIP requirements. We look forward to deepening our working relationship through the provisioning, testing, and turn-up process so that all consumers will receive the best possible E9-1-1 access.

Sincerely,

Jeffrey A. Citron
Chairman and CEO
Vonage Holdings Corp.

cc: FCC Chairman Kevin J. Martin
FCC Commissioner Kathleen Q. Abernathy
FCC Commissioner Michael J. Copps
FCC Commissioner Jonathan S. Adelstein
Michelle Carey (FCC)
Russell Hanser (FCC)
Jessica Rosenworcel (FCC)
Barry Ohlson (FCC)
Scott Bergmann (FCC)
Thomas Navin (FCC)
Julie Veach (FCC)
Christi Shewman (FCC)



Jeffrey Citron
Chief Executive Officer

July 1, 2005

VIA OVERNIGHT DELIVERY

Mr. F. Duane Ackerman
Chairman and CEO
BellSouth Corp.
1155 Peachtree Street, N.E.
Atlanta, GA 30309-3610

Re: E9-1-1 Implementation

Dear Mr. Ackerman:

As the Chairman and CEO of Vonage Holdings Corp. ("Vonage"), I write to confirm the progress that our two companies' E9-1-1 implementation teams have made in developing a timeline necessary to meet the mandates of the Federal Communications Commission's *E911 VoIP Order*. While I am encouraged by the progress to date, I write to seek your personal intervention and cooperation to ensure that implementation activities continue smoothly.

As you may know, there is currently no turnkey solution available for nomadic VoIP providers like Vonage. Nevertheless, we are aggressively working to assemble all of the necessary pieces to develop and implement a solution that meets the FCC's deadline. To implement the nomadic solution, Vonage must secure three critical elements: (1) connectivity access to the selective routers; (2) steering functions to direct a VoIP customer's calls to the correct Public Safety Answering Point ("PSAP"), including connectivity between those steering functions and the ALI database; and (3) pseudo-ANI ("p-ANI") necessary to access the selective router database and ALI database. In order to meet the FCC's mandate, Vonage must obtain firm commitments with regard to each of these three elements as well as reasonable access to other existing E9-1-1 elements. If one element fails, all bets will be off and Vonage's customers will be without E9-1-1.

To date, our negotiations with BellSouth have focused on items one and three.¹ With respect to item one, our negotiations with BellSouth have focused on the ordering and provisioning process necessary to connect Vonage to the more than 60 selective routers across BellSouth's nine-state territory. As part of these negotiations, we have tried to obtain a better understanding of BellSouth's ordering and provisioning process, to establish an accelerated process for placing trunk orders, to implement a firm timetable for delivery and turn-up of the trunks, and to determine how BellSouth proposes to price

¹ Although Vonage is pursuing other options for the creation, operation and maintenance of the steering function, once Vonage selects its vendor for this second piece, it will also require BellSouth's cooperation to connect Vonage's steering database to the ALI database.



Mr. F. Duane Ackerman
July 1, 2005
Page 2

and bill Vonage for these trunks. Supporting this plan, we have also requested tests on a trial basis in at least one market in BellSouth's territory. With respect to item three, we have asked whether BellSouth would be willing to assign p-ANI to Vonage or whether BellSouth will expect Vonage to obtain p-ANI from a third party, such as the North American Numbering Plan Administrator ("NANPA"). We are also requesting information on additional E9-1-1 elements that reside within your network and that require further resolution, negotiation or provisioning in order to turn up E9-1-1 service to Vonage's customers prior to the FCC's deadline.

In support of these efforts, I would like to ask for your cooperation and participation in three specific ways:

First, I ask you to designate a senior leader of your company to participate directly in the process and negotiations on implementing this vital service. The FCC is clear in its commitment to full E9-1-1 capabilities. As we are working on tight timeframes, building a number of new solutions, we look to increase the frequency of our collaboration. We recognize the need for a full partnership between our staff and BellSouth's. Vonage's Vice President of Carrier Operations, Ed Mulligan ed.mulligan@vonage.com 732-231-6237 is our liaison to BellSouth.

Second, I request that we receive pricing quotes or tariff references for all known wireless and other necessary E9-1-1 elements in a timely fashion. We understand that VoIP brings unique aspects to the 9-1-1 system and that we are asking for elements in a tight timeframe. It is critical we expedite the negotiations of such elements so we can manage and understand pricing at the outset of our discussions – without pricing or tariff citations we cannot place orders. Our proposed solution incorporates elements that BellSouth makes available to others in its normal 9-1-1 provisioning. We expect that the charges for these established 9-1-1 elements offered to Vonage will be non-discriminatory vis-à-vis the same services BellSouth provides to other third parties (including other LECs) and its affiliates.

Third, I would like the opportunity to follow up this letter with a phone call. I think we can agree that VoIP 9-1-1 is critical to our nation's safety and security, requiring swift and responsible leadership by all parties involved in its implementation. The purpose of my call would be to review the solutions we have developed and the opportunity to work together on one of our industry's most important services. As 9-1-1 is a national priority, it's important we have an open dialogue to address concerns and stumbling blocks as they occur in this process. This is true today under the FCC Order, but equally important for 9-1-1's future.

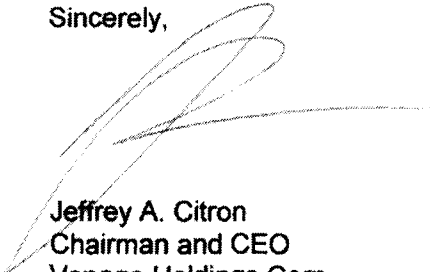
One of my colleagues will call your office next week to schedule a time for us to talk further. I would be very interested to hear your thoughts on the matter and your ideas about how we can work together to meet our nation's 9-1-1 goals.



Mr. F. Duane Ackerman
July 1, 2005
Page 3

I thank you and your team for working with Vonage to meet the FCC's E9-1-1 VoIP requirements. We look forward to deepening our working relationship through the provisioning, testing, and turn-up process so that all consumers will receive the best possible E9-1-1 access.

Sincerely,



Jeffrey A. Citron
Chairman and CEO
Vonage Holdings Corp.

cc: FCC Chairman Kevin J. Martin
FCC Commissioner Kathleen Q. Abernathy
FCC Commissioner Michael J. Copps
FCC Commissioner Jonathan S. Adelstein
Michelle Carey (FCC)
Russell Hanser (FCC)
Jessica Rosenworcel (FCC)
Barry Ohlson (FCC)
Scott Bergmann (FCC)
Thomas Navin (FCC)
Julie Veach (FCC)
Christi Shewman (FCC)



Jeffrey Gilson
Chief Executive Officer

July 1, 2005

VIA OVERNIGHT DELIVERY

Mr. Richard C. Notebaert
Chairman and CEO
Qwest Communications, Inc.
1801 California Street
Denver, CO 80202

Re: E9-1-1 Implementation

Dear Mr. Notebaert:

As the Chairman and CEO of Vonage Holdings Corp. ("Vonage"), I write to confirm the progress that our two companies' E9-1-1 implementation teams have made in developing a timeline necessary to meet the mandates of the Federal Communications Commission's *E911 VoIP Order*. While I am encouraged by the progress to date, I write to seek your personal intervention and cooperation to ensure that implementation activities continue smoothly.

As you may know, there is currently no turnkey solution available for nomadic VoIP providers like Vonage. Nevertheless, we are aggressively working to assemble all of the necessary pieces to develop and implement a solution that meets the FCC's deadline. To implement the nomadic solution, Vonage must secure three critical elements: (1) connectivity access to the selective routers; (2) steering functions to direct a VoIP customer's calls to the correct Public Safety Answering Point ("PSAP"), including connectivity between those steering functions and the ALI database; and (3) pseudo-ANI ("p-ANI") necessary to access the selective router database and ALI database. In order to meet the FCC's mandate, Vonage must obtain firm commitments with regard to each of these three elements as well as reasonable access to other existing E9-1-1 elements. If one element fails, all bets are off and Vonage's customers will be without E9-1-1.

To date, our negotiations with Qwest have focused on items one and three.¹ With respect to item one, our negotiations with Qwest have focused on the ordering and provisioning process necessary to connect Vonage to the selective routers across Qwest's 14-state territory. As part of these negotiations, we have tried to obtain a better understanding of Qwest's ordering and provisioning process, to establish an accelerated

¹ Although Vonage is pursuing other options for the creation, operation and maintenance of the steering function, once Vonage selects its vendor for this second piece, it will also require Qwest's cooperation to connect Vonage's steering database to the ALI database.



Mr. Richard C. Notebaert
July 1, 2005
Page 2

process for placing trunk orders, to implement a firm timetable for delivery and turn-up of the trunks, and to determine how Qwest proposes to price and bill Vonage for these trunks. Supporting this plan, we have also requested tests on a trial basis in at least one market in Qwest's territory. With respect to item three, we have asked whether Qwest would be willing to assign p-ANI to Vonage or whether Qwest will expect Vonage to obtain p-ANI from a third party, such as the North American Numbering Plan Administrator ("NANPA"). We are also requesting information on additional E9-1-1 elements that reside within your network and that require further resolution, negotiation or provisioning in order to turn up E9-1-1 service to Vonage's customers prior to the FCC's deadline.

In support of these efforts, I would like to ask for your cooperation and participation in three specific ways:

First, I ask you to designate a senior leader of your company to participate directly in the process and negotiations on implementing this vital service. The FCC is clear in its commitment to full E9-1-1 capabilities. As we are working on tight timeframes, building a number of new solutions, we look to increase the frequency of our collaboration. We recognize the need for a full partnership between our staff and Qwest's. Vonage's Vice President of Carrier Operations, Ed Mulligan ed.mulligan@vonage.com 732-231-6237 is our liaison to Qwest.

Second, I request that we receive pricing quotes or tariff references for all known wireless and other necessary E9-1-1 elements in a timely fashion. We understand that VoIP brings unique aspects to the 9-1-1 system and that we are asking for elements in a tight timeframe. It is critical we expedite the negotiations of such elements so we can manage and understand pricing at the outset of our discussions – without pricing or tariff citations we cannot place orders. Our proposed solution incorporates elements that Qwest makes available to others in its normal 9-1-1 provisioning. We expect that the charges for these established 9-1-1 elements offered to Vonage will be non-discriminatory vis-à-vis the same services Qwest provides to other third parties (including other LECs) and its affiliates.

Third, I would like the opportunity to follow up this letter with a phone call. I think we can agree that VoIP 9-1-1 is critical to our nation's safety and security, requiring swift and responsible leadership by all parties involved in its implementation. The purpose of my call would be to review the solutions we have developed and the opportunity to work together on one of our industry's most important services. As 9-1-1 is a national priority, it's important we have an open dialogue to address concerns and stumbling blocks as they occur in this process. This is true today under the FCC Order, but equally important for 9-1-1's future.

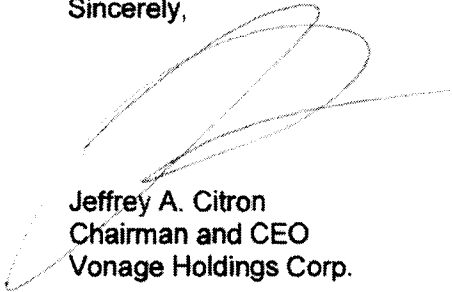
One of my colleagues will call your office next week to schedule a time for us to talk further. I would be very interested to hear your thoughts on the matter and your ideas about how we can work together to meet our nation's 9-1-1 goals.



Mr. Richard C. Notebaert
July 1, 2005
Page 3

I thank you and your team for working with Vonage to meet the FCC's E9-1-1 VoIP requirements. We look forward to deepening our working relationship through the provisioning, testing, and turn-up process so that all consumers will receive the best possible E9-1-1 access.

Sincerely,



Jeffrey A. Citron
Chairman and CEO
Vonage Holdings Corp.

cc: FCC Chairman Kevin J. Martin
FCC Commissioner Kathleen Q. Abernathy
FCC Commissioner Michael J. Copps
FCC Commissioner Jonathan S. Adelstein
Michelle Carey (FCC)
Russell Hanser (FCC)
Jessica Rosenworcel (FCC)
Barry Ohlson (FCC)
Scott Bergmann (FCC)
Thomas Navin (FCC)
Julie Veach (FCC)
Christi Shewman (FCC)



Jeffrey Cima
Chief Executive Officer

July 1, 2005

VIA OVERNIGHT DELIVERY

Mr. Edward E. Whitacre Jr.
Chairman and CEO
SBC Communications, Inc.
175 E. Houston
San Antonio, TX 78205-2233

Re: E9-1-1 Implementation

Dear Mr. Whitacre:

As the Chairman and CEO of Vonage Holdings Corp. ("Vonage"), I write to confirm the progress that our two companies' E9-1-1 implementation teams have made in developing a timeline necessary to meet the mandates of the Federal Communications Commission's *E911 VoIP Order*. While I am encouraged by the progress to date, I write to seek your personal intervention and cooperation to ensure that implementation activities continue smoothly.

As you may know, there is currently no turnkey solution available for nomadic VoIP providers like Vonage. Nevertheless, we are aggressively working to assemble all of the necessary pieces to develop and implement a solution that meets the FCC's deadline. To implement the nomadic solution, Vonage must secure three critical elements: (1) connectivity access to the selective routers; (2) steering functions to direct a VoIP customer's calls to the correct Public Safety Answering Point ("PSAP"), including connectivity between those steering functions and the ALI database; and (3) pseudo-ANI ("p-ANI") necessary to access the selective router database and ALI database. In order to meet the FCC's mandate, Vonage must obtain firm commitments with regard to each of these three elements as well as reasonable access to other existing E9-1-1 elements. If one element fails, all bets are off and Vonage's customers will be without E9-1-1.

To date, our negotiations with SBC have focused on items one and three.¹ With respect to item one, our negotiations with SBC have focused on the ordering and provisioning process necessary to connect Vonage to the 105 selective routers across SBC's 13-state territory. As part of these negotiations, we have tried to obtain a better understanding of SBC's ordering and provisioning process, to establish an accelerated

¹ Although Vonage is pursuing other options for the creation, operation and maintenance of the steering function, once Vonage selects its vendor for this second piece, it will also require SBC's cooperation to connect Vonage's steering database to the ALI database.



Mr. Edward E. Whitacre Jr.

July 1, 2005

Page 2

process for placing trunk orders, to implement a firm timetable for delivery and turn-up of the trunks, and to determine how SBC proposes to price and bill Vonage for these trunks. Supporting this plan, we have also requested tests on a trial basis in at least one market in SBC's territory. With respect to item three, we have asked whether SBC would be willing to assign p-ANI to Vonage or whether SBC will expect Vonage to obtain p-ANI from a third party, such as the North American Numbering Plan Administrator ("NANPA"). We are also requesting information on additional E9-1-1 elements that reside within your network and that require further resolution, negotiation or provisioning in order to turn up E9-1-1 service to Vonage's customers prior to the FCC's deadline.

In support of these efforts, I would like to ask for your cooperation and participation in three specific ways:

First, I ask you to designate a senior leader of your company to participate directly in the process and negotiations on implementing this vital service. The FCC is clear in its commitment to full E9-1-1 capabilities. As we are working on tight timeframes, building a number of new solutions, we look to increase the frequency of our collaboration. We recognize the need for a full partnership between our staff and SBC's. Vonage's Vice President of Carrier Operations, Ed Mulligan ed.mulligan@vonage.com 732-231-6237 is our liaison to SBC.

Second, I request that we receive pricing quotes or tariff references for all known wireless and other necessary E9-1-1 elements in a timely fashion. We understand that VoIP brings unique aspects to the 9-1-1 system and that we are asking for elements in a tight timeframe. It is critical we expedite the negotiations of such elements so we can manage and understand pricing at the outset of our discussions – without pricing or tariff citations we cannot place orders. Our proposed solution incorporates elements that SBC makes available to others in its normal 9-1-1 provisioning. We expect that the charges for these established 9-1-1 elements offered to Vonage will be non-discriminatory vis-à-vis the same services SBC provides to other third parties (including other LECs) and its affiliates, such as SBC-IS.

Third, I would like the opportunity to follow up this letter with a phone call. I think we can agree that VoIP 9-1-1 is critical to our nation's safety and security, requiring swift and responsible leadership by all parties involved in its implementation. The purpose of my call would be to review the solutions we have developed and the opportunity to work together on one of our industry's most important services. As 9-1-1 is a national priority, it's important we have an open dialogue to address concerns and stumbling blocks as they occur in this process. This is true today under the FCC Order, but equally important for 9-1-1's future.


One of my colleagues will call your office next week to schedule a time for us to talk further. I would be very interested to hear your thoughts on the matter and your ideas about how we can work together to meet our nation's 9-1-1 goals.



Mr. Edward E. Whitacre Jr.
July 1, 2005
Page 3

I thank you and your team for working with Vonage to meet the FCC's E9-1-1 VoIP requirements. We look forward to deepening our working relationship through the provisioning, testing, and turn-up process so that all consumers will receive the best possible E9-1-1 access.

Sincerely,



Jeffrey A. Citron
Chairman and CEO
Vonage Holdings Corp.

cc: FCC Chairman Kevin J. Martin
FCC Commissioner Kathleen Q. Abernathy
FCC Commissioner Michael J. Copps
FCC Commissioner Jonathan S. Adelstein
Michelle Carey (FCC)
Russell Hanser (FCC)
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Julie Veach (FCC)
Christi Shewman (FCC)



Jeffrey Citron
Chief Executive Officer

July 1, 2005

VIA OVERNIGHT DELIVERY

Mr. Gary D. Forsee
Chairman and Chief Executive Officer
Sprint Corporation
6200 Sprint Parkway
Overland Park, KS 66251

Re: E9-1-1 Implementation

Dear Mr. Forsee:

As the Chairman and CEO of Vonage Holdings Corp. ("Vonage"), I write to confirm the progress that our two companies' E9-1-1 implementation teams have made in developing a timeline necessary to meet the mandates of the Federal Communications Commission's *E911 VoIP Order*. While I am encouraged by the progress to date, I write to seek your personal intervention and cooperation to ensure that implementation activities continue smoothly.

As you may know, there is currently no turnkey solution available for nomadic VoIP providers like Vonage. Nevertheless, we are aggressively working to assemble all of the necessary pieces to develop and implement a solution that meets the FCC's deadline. To implement the nomadic solution, Vonage must secure three critical elements: (1) connectivity access to the selective routers; (2) steering functions to direct a VoIP customer's calls to the correct Public Safety Answering Point ("PSAP"), including connectivity between those steering functions and the ALI database; and (3) pseudo-ANI ("p-ANI") necessary to access the selective router database and ALI database. In order to meet the FCC's mandate, Vonage must obtain firm commitments with regard to each of these three elements as well as reasonable access to other existing E9-1-1 elements. If one element fails, all bets are off and Vonage's customers will be without E9-1-1.

To date, our negotiations with Sprint have focused on items one and three.¹ With respect to item one, our negotiations with Sprint have focused on the ordering and provisioning process necessary to connect Vonage to the selective routers across Sprint's 13-state territory. As part of these negotiations, we have tried to obtain a better understanding of Sprint's ordering and provisioning process, to establish an accelerated process for placing trunk orders, to implement a firm timetable for delivery and turn-up of the trunks, and to determine how Sprint proposes to price and bill Vonage for these

¹ Although Vonage is pursuing other options for the creation, operation and maintenance of the steering function, once Vonage selects its vendor for this second piece, it will also require Sprint's cooperation to connect Vonage's steering database to the ALI database.



Mr. Gary D. Forsee
July 1, 2005
Page 2

trunks. Supporting this plan, we have also requested tests on a trial basis in at least one market in Sprint's territory. With respect to item three, we have asked whether Sprint would be willing to assign p-ANI to Vonage or whether Sprint will expect Vonage to obtain p-ANI from a third party, such as the North American Numbering Plan Administrator ("NANPA"). We are also requesting information on additional E9-1-1 elements that reside within your network and that require further resolution, negotiation or provisioning in order to turn up E9-1-1 service to Vonage's customers prior to the FCC's deadline.

In support of these efforts, I would like to ask for your cooperation and participation in three specific ways:

First, I ask you to designate a senior leader of your company to participate directly in the process and negotiations on implementing this vital service. The FCC is clear in its commitment to full E9-1-1 capabilities. As we are working on tight timeframes, building a number of new solutions, we look to increase the frequency of our collaboration. We recognize the need for a full partnership between our staff and Sprint's. Vonage's Vice President of Carrier Operations, Ed Mulligan ed.mulligan@vonage.com 732-231-6237 is our liaison to Sprint.

Second, I request that we receive pricing quotes or tariff references for all known wireless and other necessary E9-1-1 elements in a timely fashion. We understand that VoIP brings unique aspects to the 9-1-1 system and that we are asking for elements in a tight timeframe. It is critical we expedite the negotiations of such elements so we can manage and understand pricing at the outset of our discussions – without pricing or tariff citations we cannot place orders. Our proposed solution incorporates elements that Sprint makes available to others in its normal 9-1-1 provisioning. We expect that the charges for these established 9-1-1 elements offered to Vonage will be non-discriminatory vis-à-vis the same services Sprint provides to other third parties (including other LECs) via tariffed offerings.

Third, I would like the opportunity to follow up this letter with a phone call. I think we can agree that VoIP 9-1-1 is critical to our nation's safety and security, requiring swift and responsible leadership by all parties involved in its implementation. The purpose of my call would be to review the solutions we have developed and the opportunity to work together on one of our industry's most important services. As 9-1-1 is a national priority, it's important we have an open dialogue to address concerns and stumbling blocks as they occur in this process. This is true today under the FCC Order, but equally important for 9-1-1's future.

One of my colleagues will call your office next week to schedule a time for us to talk further. I would be very interested to hear your thoughts on the matter and your ideas about how we can work together to meet our nation's 9-1-1 goals.



Mr. Gary D. Forsee
July 1, 2005
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I thank you and your team for working with Vonage to meet the FCC's E9-1-1 VoIP requirements. We look forward to deepening our working relationship through the provisioning, testing, and turn-up process so that all consumers will receive the best possible E9-1-1 access.

Sincerely,

Jeffrey A. Citron
Chairman and CEO
Vonage Holdings Corp.

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